



WINTER WEATHER URI AFTER ACTION REPORT

DS-21-077

June 8, 2021

Winter Storm Uri Background

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- ❑ Impacted all 254 counties of the State of Texas in February 2021
- ❑ Impacted the City of Killeen from February 10th to the 21st
- ❑ Governor Abbott declared a statewide disaster on February 12th
- ❑ Mayor Segarra declared a local disaster on February 13th



After Action Review Process

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- ❑ Feedback during the Response
- ❑ Core Capabilities
- ❑ Workshop on March 29th
- ❑ Employee Survey
- ❑ Data Analysis



SWOT Analysis

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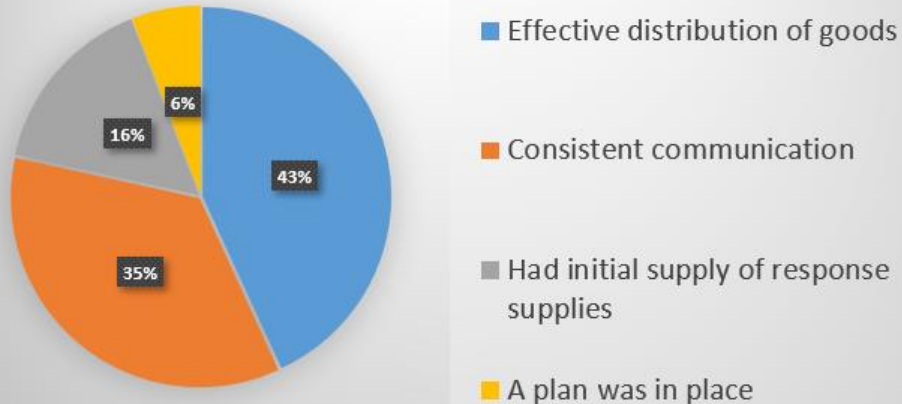
Strengths	Weakness	Opportunities	Threats
Communication internally did occur	Lack of frequent synonymous communication	Utilize existing tools	Lack of central coordination point
Leadership decision on closing facilities for staff/public safety	Not enough trained staff for the response operations	Providing coordinated NIMS related training to City employees	Lack of central coordination point
Emergency response operations started early – sanding, shelter	Public Education on how to prepare for a disaster	Partnerships to achieve	Limited OHSEM staff to provide continuous coordination

Employee Survey

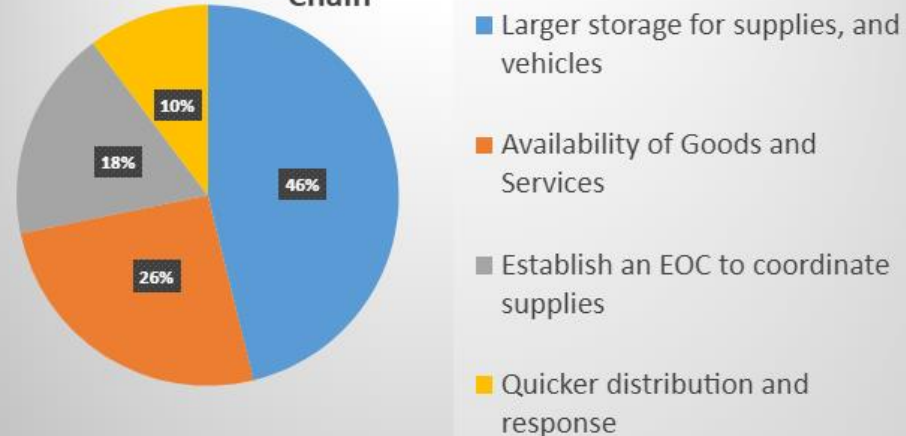
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Strengths- Logistics and Supply Chain

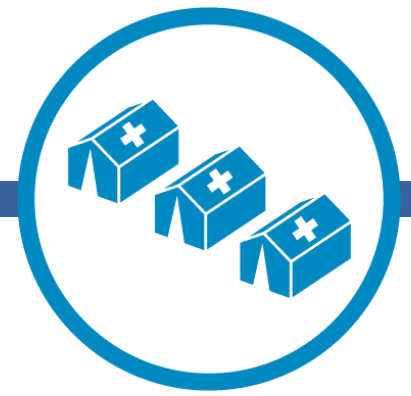


Areas for Improvement- Logistics and Supply Chain

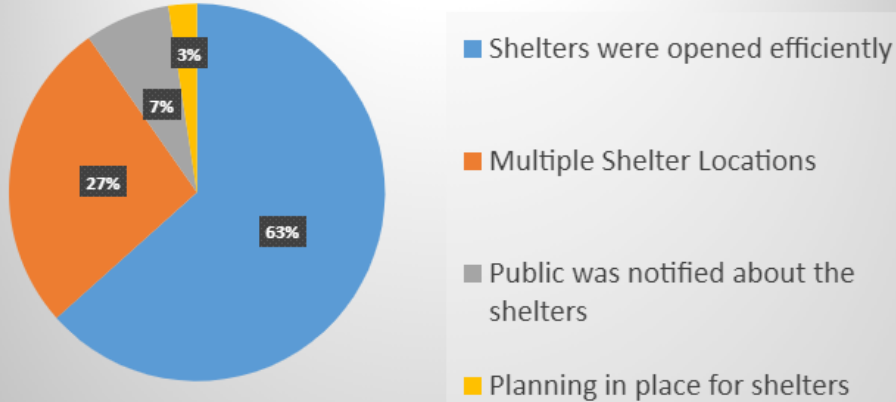


Employee Survey Results

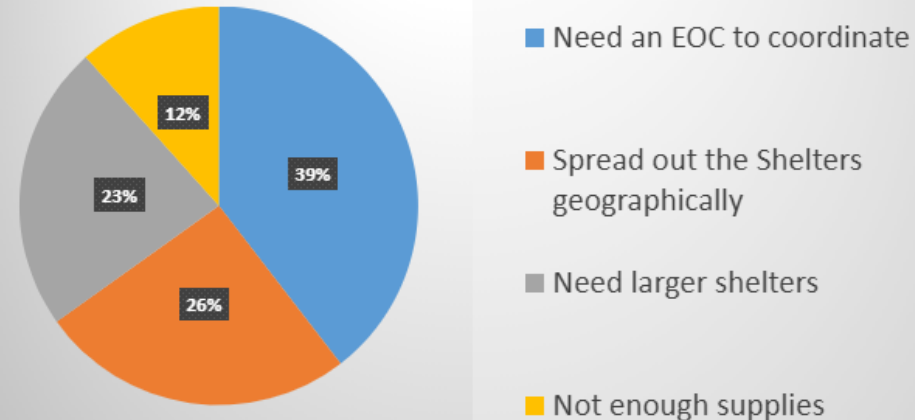
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Strengths- Mass Care Services



Areas for Improvement- Mass Care Services

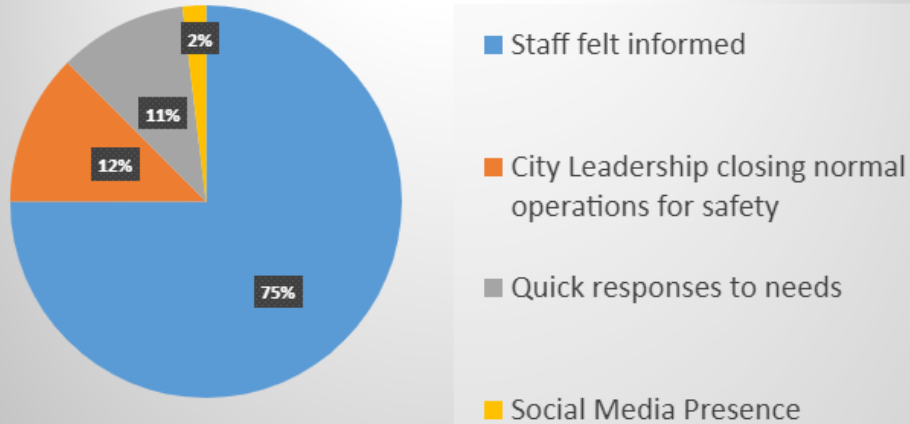


Employee Survey Results

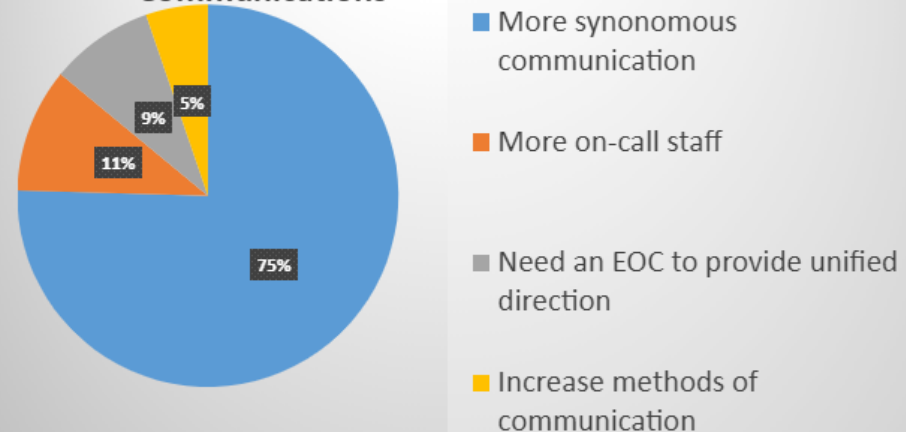
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Strengths- Operational Communications



Areas of Improvement- Operational Communications

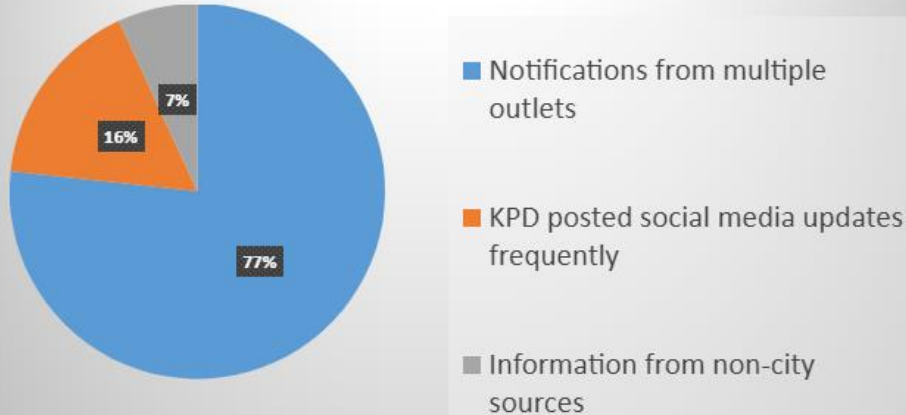


Employee Survey Results

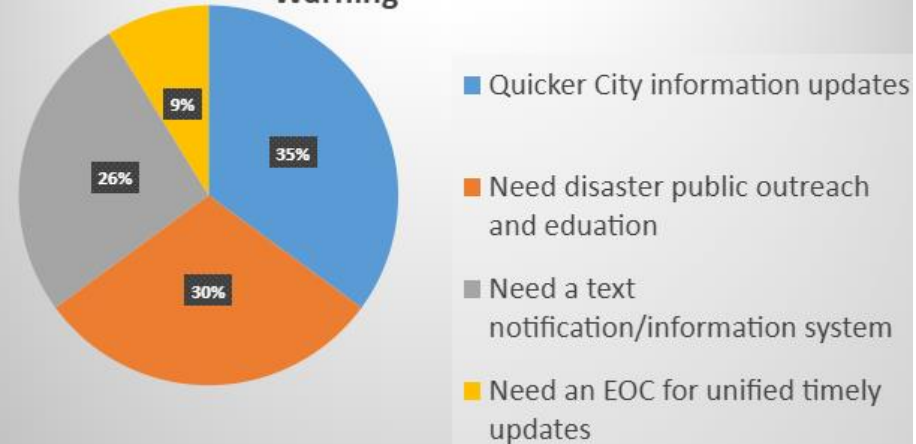
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Strengths- Public Information and Warning



Areas of Improvement- Public Information and Warning



Top 4 Improvement Areas

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1. Establish an Emergency Operations Center
2. Conduct Disaster Outreach & Education
3. Identify Storage Areas for Disaster Supplies
4. Utilize Emergency Notification System