



AMEND THE ESO SOLUTIONS FIRE & EMS RMS MASTER AGREEMENT

RS-21-073

June 1, 2021

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- Background:
- National Fire Incident Reporting System (NFIRS) was developed in 1973 to help state and local governments develop fire reports to obtain and analyze fire response data.
- On October 6, 2017, Killeen FD transitioned reporting systems for EMS responses from ZOLL's Report Management System (RMS) to ESO Solutions per City Council approved CCMR 17-103. This was done for EMS Incident Reports only.
- ESO Solutions is a single source provider of Fire RMS software compatible with the fire department's current ESO EMS/Medical RMS software.

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- Alternatives considered:
 - ▣ Renew contract with ZOLL and continue to use ZOLL Fire RMS
 - ▣ Amend the contract with ESO Solutions to add fire reporting system and use as the KFD's unified fire and EMS reporting system

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- Financial Impact:
 - ▣ FY21: \$64,119.85
 - (Includes one-time transfer cost of \$17,085, annual subscription of \$14,810 for Fire, and annual subscription of \$32,224.85 for EMS)
 - ▣ FY22: \$48,445.89
 - Includes annual subscription of \$15,253.30 for Fire and annual subscription of \$33,191.59 for EMS (plus estimated 3% annual increase)
 - ▣ Budgeted expense - no additional funding required.

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- Staff recommends that the City Manager or his designee be authorized to amend the contract with ESO Solutions to include fire reporting, and that the City Manager or designee is expressly authorized to execute any and all change orders within the amounts set by state and local law.