



AWARD TRANSPORTATION SERVICES CONTRACT
RFP# 19-22 TO COVE TAXI, INC.

RS-19-081

August 20, 2019

Background

- ❑ Community Development Department has administered an Elderly Transportation Program since 1998
- ❑ The program was established because there was a transportation need for elderly residents, and the need still exists in the community
- ❑ CDBG and other funding has allowed this program to continue to serve our lower income elderly (age 62+) with basic transportation services
- ❑ The program allows the participant to choose the form of transportation that suits their needs best
- ❑ There are three options for participants to choose from; the HOP fixed route service, Special Transit Service (also through the HOP) or a demand response service, operated through an approved vendor.

Background-continued

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- ❑ Participants are allowed a fixed number of rides on the demand response program
- ❑ Currently the program can fund 6 rides per month per participant
- ❑ A RFP was developed to solicit interest from vendors in providing the demand response service for the elderly transportation program.
- ❑ Cove Taxi, Inc. responded positively to the RFP and staff is proposing a contract (one year, with 3 one-year renewals) for demand response transportation services

Alternatives

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- Discontinue the demand response service associated with the Elderly Transportation Program
- Award the RFP & contract for the demand response service to Cove Taxi, Inc.

Recommendation

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- City staff recommends that the City Manager or his designee be authorized to sign the contract with Cove Taxi, Inc. for transportation services associated with the Elderly Transportation Program