



DIR-TSO-4167

**SMARTnet Team**

[servicecontracts@netsyncnetwork.com](mailto:servicecontracts@netsyncnetwork.com)

Quote Summary		
Quote #	Tab	Customer Price
211420778	Quote Details	\$ 75,178.72
Total		\$ 75,178.72

Tax not included

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Quote # 91510

Cassandra Counts, Sales Oracle

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To: City of Killeen

Date: May 20, 2019

Attn: Robert Sharp

RE: SMARTnet Renewal 2019

- Please Reference Quote Number on Correspondence -

Qty	SMARTnet Part #	Contract #	Serial or PAK #	Covered Item Part #	Begin Date	End Date	Price Each	Extended
<b>DIR-TSO-4167</b>								
<b><u>SNT</u></b>								
1	CON-SNT-A15SDK9	New	FTX173810FJ	ASA5515-SSD120-K9	20-Jul-19	19-Jul-20	\$ 868.50	\$ 868.50
1	CON-SNT-A15SDK9	New	FTX1740109D	ASA5515-SSD120-K9	20-Jul-19	19-Jul-20	\$ 868.50	\$ 868.50
1	CON-SNT-BE6KSTBD	New	FCH1816V2BQ	BE6K-ST-BDL-K9=	20-Jul-19	19-Jul-20	\$ 309.60	\$ 309.60
1	CON-SNT-BE6KSTBD	New	FCH1817V2R5	BE6K-ST-BDL-K9=	20-Jul-19	19-Jul-20	\$ 309.60	\$ 309.60
1	CON-SNT-WSC388PE	New	FOC1824U050	WS-C3850-48P-E	20-Jul-19	19-Jul-20	\$ 1,253.21	\$ 1,253.21
1	CON-SNT-CTSSX10	New	FTT183401A7	CTS-SX10-K9	20-Jul-19	19-Jul-20	\$ 316.80	\$ 316.80
1	CON-SNT-WSC365QE	New	FDO1921E4ZJ	WS-C3650-48PQ-E	23-Aug-19	22-Aug-20	\$ 1,093.50	\$ 1,093.50
1	CON-SNT-WSC365QE	New	FDO1929E2ZU	WS-C3650-48PQ-E	20-Jul-19	19-Jul-20	\$ 1,093.50	\$ 1,093.50
1	CON-SNT-WSC365QE	New	FDO1929E2ZX	WS-C3650-48PQ-E	20-Jul-19	19-Jul-20	\$ 1,093.50	\$ 1,093.50
1	CON-SNT-WSC365QE	New	FDO1927E1FE	WS-C3650-48PQ-E	20-Jul-19	19-Jul-20	\$ 1,093.50	\$ 1,093.50
1	CON-SNT-WSC365QE	New	FDO1929E2ZW	WS-C3650-48PQ-E	20-Jul-19	19-Jul-20	\$ 1,093.50	\$ 1,093.50
1	CON-SNT-WSC365QE	New	FDO1929P2BZ	WS-C3650-48PQ-E	20-Jul-19	19-Jul-20	\$ 1,093.50	\$ 1,093.50
1	CON-SNT-WSC365QE	New	FDO1927E1BU	WS-C3650-48PQ-E	20-Jul-19	19-Jul-20	\$ 1,093.50	\$ 1,093.50
1	CON-SNT-WSC365QE	New	FDO1929E31M	WS-C3650-48PQ-E	20-Jul-19	19-Jul-20	\$ 1,093.50	\$ 1,093.50
1	CON-SNT-WSC365TE	New	FDO2129Q057	WS-C3650-24TD-E	9-Oct-19	8-Oct-20	\$ 560.32	\$ 560.32
1	CON-SNT-CP8851K9	201566384	FCH2216DA8S	CP-8851-K9=	22-Jun-19	21-Jun-20	\$ 18.00	\$ 18.00
<b><u>SNTP</u></b>								
1	CON-SNTP-6807S2TB	New	SMC191600CB	C6807-XL-S2T-BUN	20-Jul-19	19-Jul-20	\$ 6,946.20	\$ 6,946.20
1	CON-SNTP-C4507R+E	New	FXS1921Q4JL	WS-C4507R+E	20-Jul-19	19-Jul-20	\$ 4,512.34	\$ 4,512.34
1	CON-SNTP-C4507R+E	New	FXS1918Q2BZ	WS-C4507R+E	20-Jul-19	19-Jul-20	\$ 4,512.34	\$ 4,512.34
<b><u>ECMU</u></b>								
13	CON-ECMU-LICMBASA	New	N/A	LIC-CUCM-10X-BAS-A		1 Year	\$ 20.70	\$ 269.10
792	CON-ECMU-LIC0ENHA	New	N/A	LIC-CUCM-10X-ENH-A		1 Year	\$ 33.30	\$ 26,373.60
6	CON-ECMU-LICMEHPA	New	N/A	LIC-UCM-10X-ENHP-A		1 Year	\$ 47.70	\$ 286.20
42	CON-ECMU-LIC0ESSA	New	N/A	LIC-CUCM-10X-ESS-A		1 Year	\$ 6.30	\$ 264.60
2	CON-ECMU-UWL10XS0	New	N/A	UWL-10X-STD		1 Year	\$ 50.40	\$ 100.80
1	CON-ECMU-UCMUCLTP	New	N/A	UCM-10X-TP-UCL		1 Year	\$ 70.20	\$ 70.20
550	CON-ECMU-UNITCN05	New	N/A	UNITYCN10-STD-USR		1 Year	\$ 13.50	\$ 7,425.00
58	CON-ECMU-CCX10ESL	New	N/A	CCX-10-E-1SL=		1 Year	\$ 201.60	\$ 11,692.80
29	CON-ECMU-LIC0ENHA	New	N/A	LIC-CUCM-10X-ENH-A		1 Year	\$ 33.30	\$ 965.70
3	CON-ECMU-LICEXPRMS	New	CEH1N7BMSJ6	LIC-EXP-RMS=	11-Sep-19	10-Sep-20	\$ 215.10	\$ 645.30
<b>Total:</b>							<b>\$ 77,316.71</b>	

TFE will register and maintain an accurate list of all equipment serial numbers, purchase dates, Cisco SMARTnet Total Care Service begin and end dates, end of support dates, and end of life dates. This list will be provided to the customer as requested. TFE will process each RMA request for customer, when requested. This will include opening a Cisco TAC case, requesting the RMA, having the replacement shipped directly to customer, and providing shipping information to customer for defective equipment return. This does not include configuring or installation of the replacement item.

# Insight - Cisco SMARTnet Quote

Customer Name: CITY OF KILLEEN

Quote Date: 30-May-2019



1-Year Quote Summary			
CO-TERM: 19-JUL-2020			
QUOTE	SERVICE LEVEL	REFERENCE CONTRACT	CLIENT PRICE
351426166	CON-ECMU-1	201888614	\$ 49,260.72
	CON-SNT-1	201888614	\$ 12,684.35
	CON-SNTP-1	201888614	\$ 15,550.10
CLIENT COST SUBTOTAL			\$ 77,495.17

Budgetary Quote Summary			
CO-TERM: 19-JUL-2021			
QUOTE	SERVICE LEVEL	REFERENCE CONTRACT	CLIENT PRICE
321427554	CON-ECMU-1	201888614	\$ 41,742.77
	CON-SNT-1	201888614	\$ 12,413.66
	CON-SNTP-1	201888614	\$ 14,086.31
CLIENT COST SUBTOTAL			\$ 68,242.74

Budgetary Quote Summary			
CO-TERM: 19-JUL-2022			
QUOTE	SERVICE LEVEL	REFERENCE CONTRACT	CLIENT PRICE
361427529	CON-AMPAP-1	New	\$ 25,222.17
	CON-AMPEP-1	New	\$ 68,094.99
	CON-ECMU-1	201888614	\$ 61,758.87
	CON-ISV1-1	201888614	\$ 10,135.63
	CON-SNT-1	201888614	\$ 60,547.90
	CON-SNTP-1	201888614	\$ 17,256.84
	CON-SW-1	201888614	\$ 458.76
CLIENT COST SUBTOTAL			\$ 243,475.16

Account Executive: Christine Ricker

SMARTnet Sales Specialist: Cynthia Yturalde

QS: KB

**Please Note : This is a quote estimate. Insight can process a final pricing proposal at client's request. Please allow 3 weeks to receive the final proposal. Insight cannot accept a PO against the draft proposal.**

TERMS OF SALE. THIS QUOTE IS SUBJECT TO INSIGHTS TERMS AND CONDITIONS OF SALE SET FORTH ONLINE AT [http://www.insight.com/en\\_US/help/terms-of-sale-products.html](http://www.insight.com/en_US/help/terms-of-sale-products.html) (Terms of Sale - Products), AS WELL AS THE TERMS SET FORTH IN THIS QUOTE. Cisco SMARTnet services are third-party branded services (SMARTnet Services). SMARTnet Services are not performed by Insight and therefore classified by Insight as Product and subject to Insights Terms of Sale Products. In the event of a conflict between the Terms of Sale - Products and any terms of sale on Ciscos website, Insights Terms of Sale Products shall govern the purchase of SMARTnet Services herein.

SERVICE DESCRIPTIONS. The SMARTnet Services being purchased under this quote are further described under Technical Support Services in the Service Descriptions found on Ciscos website at [www.cisco.com/go/servicedescriptions/](http://www.cisco.com/go/servicedescriptions/). Such Service Description is incorporated into and made part of this Agreement. SMARTnet Services are subject to the availability limitations and other terms and conditions set forth in the Service Descriptions.

TERMS OF USE. Clients use of SMARTnet Services is further subject to the following documents, and other applicable documents as required by Cisco, set forth in Ciscos Service Descriptions: (a) End User Obligations; (b) Glossary of Terms; (c) Severity and Escalation Guidelines; and (d) List of Services Not Covered.

This quote is subject to Insight's Terms of Sale - Products set forth online at:

[http://www.insight.com/en\\_US/help/terms-of-sale-products.html](http://www.insight.com/en_US/help/terms-of-sale-products.html)



## ADDENDUM TO CONTRACT FOR GOODS OR SERVICES

This addendum supplements that certain Smart Net Quote # 211420778 (Name of Contract), dated 5/15/19, made by and between the City of Killeen ("City") and Netsync Network Solutions ("Vendor" or whatever matches the contract).

1. **Verification by Vendor.** Vendor hereby verifies that it does not boycott Israel and will not boycott Israel during the term of this contract. Boycotting Israel is defined in Texas Government Code section 808.001 to mean refusing to deal with, terminating business activities with, or taking any action that is intended to penalize, inflict economic harm on, or limit commercial relations specifically with Israel, or with a person or entity doing business in Israel or in an Israeli-controlled territory, but does not include an action made for ordinary business purposes.
2. **Incorporation.** The provisions of this Addendum shall be incorporated into and are hereby made an essential part of the contract.
3. **Full Force and Effect.** Except as expressly modified herein, all other terms and provisions set for in the contract shall remain in full force and effect and shall not otherwise be affected by this Addendum.

The City and Vendor have duly executed this Addendum as of this  
3rd day of June, 2019.

City of Killeen

Vendor

[Signature]

By: \_\_\_\_\_

Title: \_\_\_\_\_

Netsync Network Solutions

By: [Signature]

Karl Houston  
Executive Director, Strategic Services