



KILLEEN SOLID WASTE ROUTEWARE AGREEMENT

RS-19-028

February 19, 2019

Background

2

- Prior to 2015 the City used a paper based map system for routes.
- In 2015 the City began using Routeware to optimize its solid waste pickup routes.
 - ▣ Allows solid waste trucks to track the addresses that have been picked up or that need pick up.
 - ▣ Allows the driver to take pictures and record time/date.
 - ▣ Provides customer service reps with access to the driver's schedules.

Background

3

- ❑ This product increases driver productivity and safety all while helping to reduce costs.
- ❑ The annual product maintenance agreement costs are:
 - ▣ FY 19 - \$75,026
 - ▣ FY 20 - \$71,000
 - ▣ FY 21 - \$74,000
 - ▣ Total - \$220,026

Alternatives

4

- ❑ Search for a different software provider.
 - ▣ Routeware has provided an excellent product, and our research shows no substantial cost savings for a comparable product.
- ❑ Return to paper route maps.
 - ▣ This decreases efficiency and puts the drivers at a greater safety risk.
- ❑ Authorize the extension of the Routeware maintenance agreement.

Recommendation

5

- City staff recommends that the City Council authorize the City Manager or his designee to approve the Routeware, Inc., Support Addendum to Master Agreement for services from January 1, 2019 to December 31, 2021; billed on an annual basis, using the full allocation of funds in the amount authorized in the Solid Waste annual budget.