



Communications Center



Our Mission: To provide integrated and enhanced emergency coordination and communications to assist in the protection of the public and ensure the safety of all first responders.

Your partner in Public Safety.

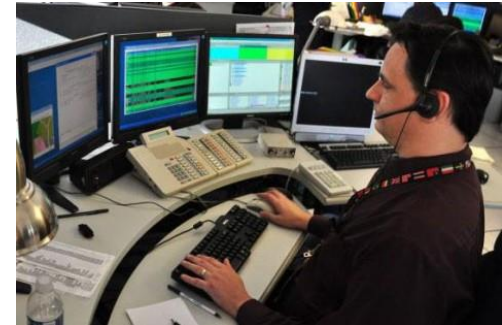


Public Safety Communications

Responders communicate with the dispatcher(s) as they respond and work the incident.



9-1-1 call is answered

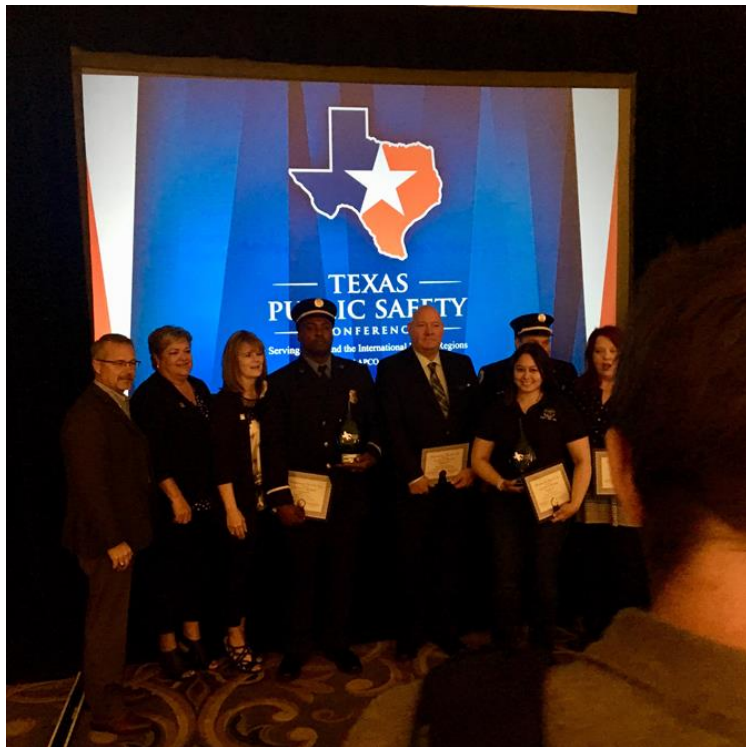


Event for dispatch is created



Police and Fire dispatchers receive the event for dispatch and dispatch responders to the incident.





Your emergency communications center:

The first agency in Texas to receive the APCO Training Program Certification, meeting or exceeding national standards.

Recognized as one of the top 10 emergency communications centers.

Awarded multiple times for Telecommunicator of the Year, Supervisor of the Year, and Team of the Year.

Awarded this year Team of the Year for the teamwork displayed between BCC and Ft Hood.





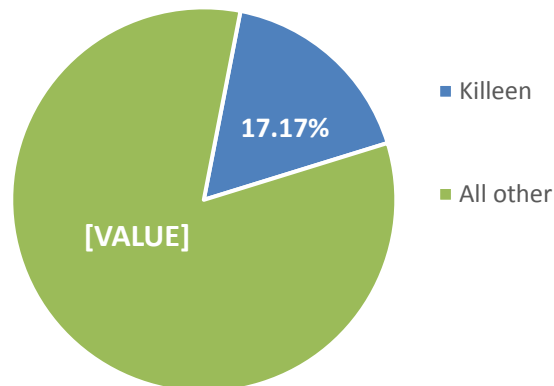
3 Year Strategic Plan FY 2019 Budget

2019 Total Budget

8,612,299.00

	2018	2018 % Budget	2019	2019 % Budget
Total Budget	\$8,687,262.00		\$8,612,299.00	
County	\$5,465,590.88	62.92%	\$5,392,591.01	62.62%
Killeen	\$1,469,884.73	16.92%	\$1,478,731.74	17.17%

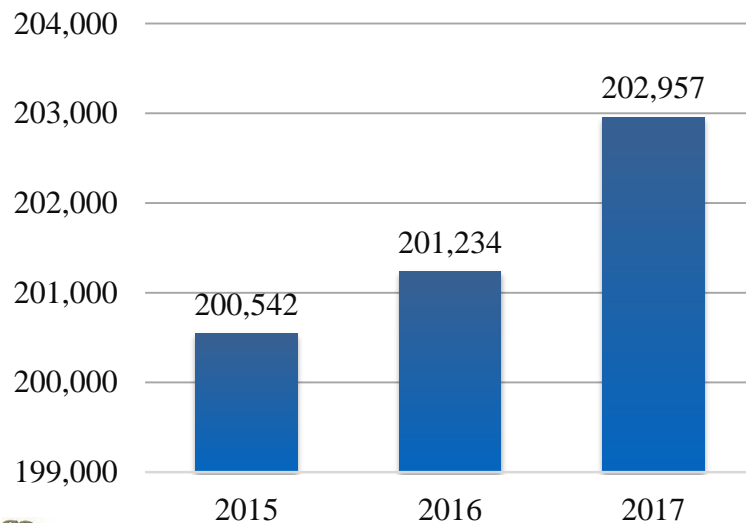
FY19 Budget Allocation



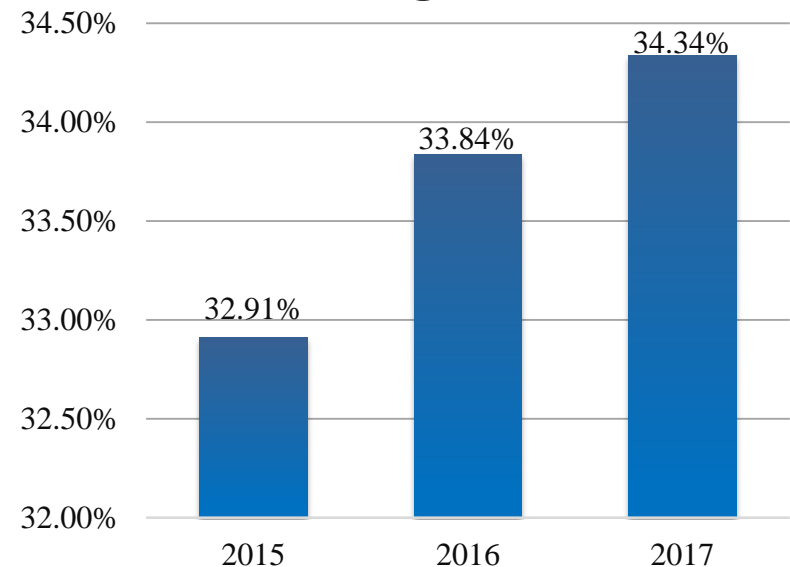


2017 Killeen Events

Number of Events



Usage %

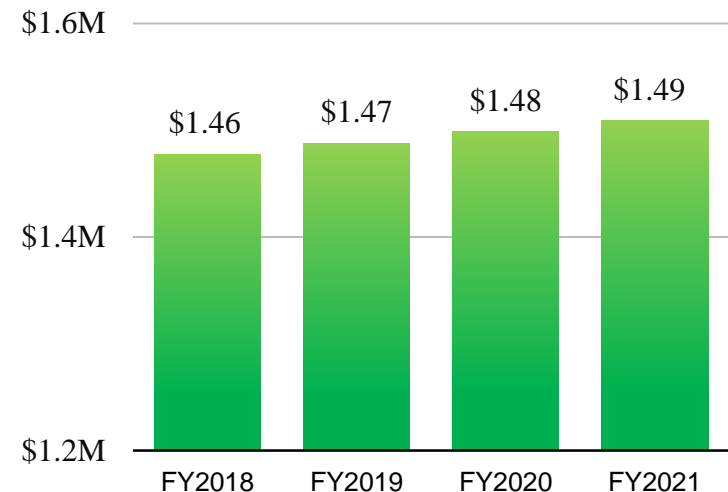




3 Year Strategic Plan – FY 2019, 2020, 2021

- Retention
 - Maintain a skills based pay plan based on experience, skills, and continuing education.
- Technology
 - Maintain base level critical systems through a System Lifecycle Management plan by updating/replacing core systems every 3 - 5 years.
- System wide projects
 - Complete P25 migration
 - Text to 9-1-1
 - Expand/enhance radio system coverage

Killeen Allocation 3 Year Projection





We are YOUR Emergency Communications Center



POLICE FIRE EMS

