SOFTWARE MAINTENANCE RENEWAL SUPERION PUBLIC SECTOR

RS-18-062

August 7, 2018

Background

- What is Superion?
  - Provides city staff an integrated software
    - Human Resources (Payroll, Employee Self Service)
    - Finance (AR/AP, Asset Mgmt, Cash Receipts, Purchasing)
    - Code Enforcement/Building Inspections
    - Click2Gov3 (Citizen payments)
    - Learning Management System
- What is Annual Maintenance?
  - Quarterly upgrades
  - Technical support and training

Alternatives

- Option #1 Replace Superion
  - Time and personnel resource intensive
  - Data transfer costs
  - Integration is a city responsibility
- Option #2 Continue support with Superion
  - Fully integrated
  - New updates to base system
  - Annual cost (included in FY19 budget)

Recommendation

☐ Staff recommends authorizing the City Manager to renew the FY18 annual maintenance agreement with Superion in the amount of $144,506.85.