SUNGARD PUBLIC SECTOR

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City of Killeen 101 North College Street Killeen, TX 76540

To Whom It May Concern:

SunGard Public Sector (SunGard) strives to build vendor relationships that provide our customers with the best possible solutions. Our ten year plus partnership with ExecuTime has led to SunGard's ability to resell this workforce management software including automatic, real-time, bidirectional integration to the City's SunGard financial software. While other workforce management vendors we work with may offer to develop a manual interface, ExecuTime is the only solution providing true automatic and proprietary integration with SunGard. ExecuTime is the only vendor that SunGard has a contractual agreement with for a fully automated workforce management solution.

As part of the agreement between SunGard and ExecuTime, our clients are required to sign an addon quote with SunGard and a separate license and support agreement with Executime. This is to protect our clients as SunGard does not have a right to ExecuTime's source code and we cannot modify or maintain their software.

Thank you for being a loyal SunGard customer.

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Sincerely,

Karen Mummah
Director, Client Success