REAL TIME CRIME CENTER SOFTWARE PACKAGE

RS-23-200

December 5, 2023

Real Time Crime Center Justification

□ In 2021, the Killeen Police Department began exploring the idea of establishing a Real Time Crime Center in Killeen.

□ A Real-Time Crime Center (RTCC) in Killeen can offer numerous benefits and be a valuable tool for law enforcement and public safety. Here are some justifications for establishing a Real Time Crime Center in Killeen:

- Enhanced Situational Awareness
- Faster Emergency Response
- Data Integration and Analysis
- Crime Prediction and Analysis
- Incident Documentation & Reporting

- Collaboration & Information Sharing
- Resource Optimization
- Technology Integration
- Community Engagement
- Adaptability to Changing Threats

Real Time Crime Center Physical Structure

❑ The RTCC will be housed at KPD Headquarters.

❑ The approximate building cost is estimated at $ 200K - $500K. The software subscription will cost $125K per year.

❑ The City of Killeen Information Technology Department is aware of the project and technological requirements.

❑ RTCC will be staffed around the clock with two call-takers and one classified supervisor.

Community Outreach

- KPD hosted several town hall meetings to educate the public and address privacy concerns.

- KPD also employed the use of a survey to solicit feedback on the creation and use of a Real Time Crime Center.

- Townhalls were held on 10/26/23, 11/9/23, 11/16/23.

- KPD also unveiled the concept of the Real Time Crime Center during the City Council Townhall on 10/20/23.

Survey Results

□ Sixteen citizens responded to the survey.

□ When asked, "Do you think the implementation of Fusus technology
  could improve community safety?" 87.5% stated it would.

□ 56% indicated they were not worried about potential privacy implications.

□ Overall, positive comments about establishing a Real Time Crime Center were received.

Respecting Privacy & Increasing Safety

- This program ensures that camera owners will always retain complete control over who can access their cameras and when.

- Building a collaborative security network will enable officers to understand unfolding situations better and only intervene when necessary and with appropriate use of force.

- Remote security monitoring and the ability to digitally send incident footage to the police department will reduce unnecessary contact between police officers and members of the public and help result in better public safety outcomes.

- The Community Connect program will increase physical safety for residents and businesses, reduce expenditures on property damage, aid in insurance claims, and increase the efficiency of the city's security services.

Fusus Sole Source Compliance

- Fusus was approved as a "Sole Source" vendor by the COK and many governmental agencies throughout the United States.

- Fusus has agreed to reduce the price of the annual subscription rate of $150K to $125K. The agreed terms cover a five-year period.

- JAG grant funding will be used to purchase the year one subscription of $125K.

- KPD will budget for the remaining four years of the contract upon receiving approval.

Alternatives

- ☐ Approve the use of JAG funds to pay the cost of the Fusus Software subscription for the Real Time Crime Center.

- ☐ Disapprove the use of JAG funds to pay the cost of the Fusus Software subscription for the Real Time Crime Center.

Recommendation

☐ Staff recommends that the City Council approve the City Manager or his designee to enter into a contract with Fusus as part of the Real Time Crime Center software component.