

INTERAGENCY AGREEMENT CENTURION RMS

RS-22-013

January 18, 2022

Background

- The Killeen Police Department currently uses Hexagon I/LEADS
 Records Management System (RMS) with Bell County
- The RMS is over 20 years old, runs on software that contains components that are no longer supported by Microsoft and provides poor functionality to Patrol, Records Section, Evidence Section, Investigations, and the Traffic Section

- A police records management system is "an agency-wide system that provides for the storage, retrieval, retention, manipulation, archiving, and viewing of information, records, documents, or files pertaining to law enforcement operations.
- RMS covers the entire life span of records development, from the initial generation to its completion. An effective RMS allows single entry of data, while supporting multiple reporting mechanisms.

Background

- The City's Information Technology staff along with the Killeen Police Department conducted a needs analysis and evaluated several software solutions.
- The team evaluated the following RMS Solutions
 - Tyler Technologies, Inc. (New World)
 - Motorola (Premier One)
 - AXON (Axon Records)
 - Central Square (One Solution)
 - Mark43 Conducted Demonstration
 - Niche Conducted Demonstration

- The City requested demonstrations from Mark 43 Inc., and Niche Technology allowing the evaluation team a review and hands-on demo of their systems
- The evaluation committee unanimously agreed on the recommendation to select Niche Technology as the next Police RMS system
- Bell County Law Enforcement agencies are in the process of entering into an agreement with Niche. The Killeen Police
 Department is one of the agencies that would like to enter into this agreement, to replace the existing RMS

Background

- □ The current approved CIP budget \$1.4 million
 - First Year Impact
 - Licensing Cost \$ 355,113.25
 - Hosting Cost \$ 25,925.00
 - Total \$ 381,038.25

- Year 2 thru 10
 - Hosting Cost \$ 25,925.00
 - Maintenance Cost \$71,022.65
 - Total \$ 96,947.65
- Part 2 Data Conversion \$1800 per day (estimated 20 terabytes)
- □ Part 3 Equipment Additional Data Storage and patrol equipment

- To not enter into the CENTURION Interagency agreement and continue using the current RMS
- Modify the agreement
- Approve the agreement as written

Recommendation

 Staff recommends that the City Council authorize the City Manager or his designee to enter into the CENTURION Interagency agreement