



KILLEEN SOLID WASTE ROUTEWARE AGREEMENT

RS-21-160

December 7, 2021

Background

2

- ❑ Prior to 2015 the City used a paper-based map system for routes.
- ❑ In 2015, the City began using Routeware to optimize its solid waste pickup routes, which:
 - ▣ Allows solid waste trucks to track the addresses that have been serviced or that need to be serviced.
 - ▣ Allows the driver to take pictures and records date & time for missed service or additional charges.
 - ▣ Provides customer service reps with access to the driver's routes with live updates.

Background Cont.

3

- Routeware GPS system increases driver productivity, accountability, and safety, all while helping to reduce costs.
- The annual product maintenance agreement costs are:
 - ▣ FY 22 – \$61,000
 - ▣ FY 23 – \$65,000
 - ▣ FY 24 – \$70,000
 - ▣ Total – \$196,000

Alternatives

4

- ❑ Search for a different software/hardware provider.
- ❑ Choose not to execute the addendum; returning the division to paper-based routing methods.
- ❑ Authorize execution of Routeware, Inc. support addendum for a period of three (3) years; January 1, 2022, to December 31, 2024.

Recommendation

5

- Staff recommends that City Council authorize the City Manager, or designee, to execute the Routeware, Inc., Support Addendum for services from January 1, 2022, to December 31, 2024; using the full allocation of funds in the annual Solid Waste budget.