



COURT SOFTWARE MAINTENANCE AGREEMENT

RS-18-007

February 20, 2018

Tyler Technologies, Renewal of Court Software Maintenance Agreement

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- Original contract (signed and dated 9/2014) included a maintenance agreement which automatically renews annually for a term of one (1) year
- In accordance with the original agreement a 5% increase has been imposed annually since inception
- Proposed addendums to the original contract –
 - ▣ Five year maintenance agreement that includes an annual increase of 2%; or
 - ▣ Three year maintenance agreement that includes an annual increase of 3%.
- Funding for the purchase of a maintenance agreement was included in the FY 2018 budget
- Purchase exceeds \$50,000 and an addendum to the original agreement will be required

Alternatives Considered

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- Five year maintenance agreement with a guaranteed annual increase cap of 2%
 - ▣ An increase of \$1,252.37 for fiscal year 2018;
 - ▣ Total amount that will be invoiced in 2018 is \$65,072;
 - ▣ Savings over a five (5) year period is \$30,920.
- Three year maintenance agreement with a guaranteed annual increase cap of 3%
 - ▣ An increase of \$1,878.56 for fiscal year 2018;
 - ▣ Total amount that will be invoiced in 2018 is \$65,698;
 - ▣ Savings over a three (3) year period is \$16,688.
- No change to the current maintenance agreement and continue to renew annually at a 5% annual increase
 - ▣ An increase of \$3,131.94 for fiscal year 2018;
 - ▣ Total amount that will be invoiced in 2018 is \$66,950.

Staff Recommendation

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- Staff recommends option #1 to accept the addendum that locks-in the annual increase at 2% for a period of five years.
 - ▣ Saves approximately \$30,920 over a five year period.
- Staff recommends that Council authorize the City Manager to sign an addendum for a five (5) year maintenance agreement and authorize annual payment for the term of that agreement.