



ACCESSIBLE HAZARD ALERT SYSTEM (AHASTM)

RS-24-075

May 7, 2024

Background

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- ❑ 2019 Agreement with DOJ II.F.22.d & e requires the city to send emergency notifications in accessible formats which includes sign language.
- ❑ Deaf Link's Accessible Hazard Alert System (AHAS™) provides the ability to send alerts into ASL videos with English voice and text.
- ❑ AHAS™ is an **opt-in** subscriber-based system.
- ❑ The service is 24/7 and sends accessible emergency information for persons who are Deaf, Hard of Hearing, Blind, Deaf-Blind, and those with Literacy challenges.
- ❑ AHAS™ is compatible with the Federal IPAWS system.

How it Works

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- ❑ A website will be created, branded, and managed for the City of Killeen by Deaf Link.
- ❑ All webpages on this site will be accessible with an ASL English video, and text is formatted for Braille reader accessibility.
- ❑ An alert link is sent to subscribers through SMS or Email to computers, tablets, video capable phones, and web capable braille readers.
- ❑ If needed, the alert will also include maps or other graphics to better understand the situation.

Examples

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The screenshot shows the 'KILLEEN TEXAS Accessible Alerts' website. At the top is a navigation bar with links: Home, Active Alerts, Preparedness, FAQs, Contact Us, and Sign Up! Below the navigation bar is the title 'CITY OF KILLEEN WATER & SEWER SERVICES EMERGENCY BOIL WATER NOTICE'. The main content area features a video of a man in a black shirt speaking, with a 'DEAF LINK' logo in the bottom left corner. Below the video, the text reads: 'A BOIL WATER NOTICE is issued for the following addresses: 108, 110, 112 S. 38th St. Due to a water main break, Water crews will have to isolate the water main. Water crews will remain on site until all repairs are complete and water services are restored. Water quality samples will be taken the following morning with results being available 24 to 48 hours. Residents in this area should boil all water prior to consumption until water sampling results confirm that no contamination occurred. Public notice will be issued through the City of Killeen website and the Boil Water Notice Hotline at (254) 501-6515 when the notice is lifted.' At the bottom is a map showing the affected area with a red pin.

KILLEEN TEXAS
Accessible Alerts

Home Active Alerts Preparedness FAQs Contact Us Sign Up!

CITY OF KILLEEN WATER & SEWER SERVICES EMERGENCY BOIL WATER NOTICE

A BOIL WATER NOTICE is issued for the following addresses:
108, 110, 112 S. 38th St.

Due to a water main break, Water crews will have to isolate the water main. Water crews will remain on site until all repairs are complete and water services are restored. Water quality samples will be taken the following morning with results being available 24 to 48 hours.

Residents in this area should boil all water prior to consumption until water sampling results confirm that no contamination occurred. Public notice will be issued through the City of Killeen website and the Boil Water Notice Hotline at (254) 501-6515 when the notice is lifted.



3 Year Contract Cost

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FY24

- \$12,000 set-up cost
- \$13,684 for services through Sept. 2024

FY25

- \$41,056 for 1 year of services
- Website hosting, unlimited alerts, 2 videos, maintenance

FY26

- \$46,393 for 1 year of services
- Website hosting, unlimited alerts, 2 videos, maintenance

Contract includes two (2) accessible preparedness videos per contract year

Conformity and Financial Impact

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- ❑ Conforms to city policy upon approved resolution by Council.
- ❑ Purchases made through a sole source are exempt from the competitive bidding process as stated in Texas Local Government code section 252.022(a)(7)(A), a local government that purchases goods or services under this subchapter satisfies any state law requiring the local government to see competitive bids for purchases of the goods or services.
- ❑ Funds are budgeted for this fiscal year.

Recommendation

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- Staff recommend that City Council authorize the City Manager, or designee, to execute all necessary agreements and any and all amendments within amounts set by state and local law for the Accessible Hazard Alert System (AHAS™) from Deaf Link.