

WILFRED RESTO

Qualifications

Experienced Chief Information Officer with a demonstrated history of working in the government administration industry. Skilled in Negotiation, Customer Relationship Management (CRM), Administration, and Servers. Strong information technology professional with a BS focused in Computer Information Systems from The DeVry Institute of technology.

Leading the Digital Government transformation to enhance service delivery and improve efficiency within government operations. Leveraging a broad skill set and outstanding experience across multiple industries, I am highly adept at configuring the IT Strategy to best support the organization's strategic objectives. Proven and effective management expertise has led to consistently positive outcomes and business successes.

Education

DeVry Institute of Technology

Bachelor of Science in Computer Information Systems

Irving, Texas

June 1997 3.6/4.0 G.P.A.

UNC Chapel Hill

Certified Government Chief Information Certification

Chapel Hill, NC

June 2008

Texas Tech

Certified Public Manager Certification

Lubbock, TX

June 2019

Professional Experience

City of Midland

Chief Information Officer

Midland, Texas

December 2016 - Present

- Deployed new VOIP phone system with significant cost savings
- Designed redundant Microwave data leveraging P25 radio system as a fail over system
- Implemented new CAD/RMS Public Safety system as well replace AVL systems
- Created a five-year Strategic Technology Plan to help guide the division and align needs to City's Goals

City of Cleburne

IT Manager

Cleburne, Texas

May 2006 – November 2016

- Provide operational Support for Microsoft Windows Servers and VM platforms
- Implemented WiMax a 4G LTE technology for use by Public Safety vehicles
- Deployed Automatic Water Meter reading solution increasing office efficiency and reducing man-hours for Water Utilities Department
- Developed Intranet and Cleburne University Sites to facilitate open communication and training

City of Cleburne

Systems Analyst

Cleburne, Texas

May 2003 – May 2006

- Installed, managed, maintained, repaired, and supported PC hardware, handheld devices, peripheral devices, network hardware, and network infrastructure for 300
- Responsible for installations and configurations of all routers, switches, wireless access points
- Monitored and maintained HP Proliant and Dell PowerEdge server and SAN equipment

- Designed programs to import property owners acreage information into Utility Program to accurately charge for new Drainage Utility Fund

City of Cleburne

Cleburne, Texas

Engineering Associate

Jun2002 – May 2003

- Coordinated and developed City Wide GIS solutions and procedural standards
- Assisted planning and zoning coordinator with zoning determinations
- Designed program to track Health Inspections

Nims Associates

Dallas, Texas

Consultant

May 2001- May 2002

- Prepared estimates and initial impact analysis review for clients
- Created detail program specifications, test plans and code reviews
- Analyze Cobol programs/DB2 Tables and implement modifications

NationsRent

Fort Worth, Texas

Project Manager

May 1999 – Dec 2001

- Design and Implement Data Conversion Procedures to accurately retain information into Unix/Cobol system
- Write Cobol conversion routines to accurately retrieve information from several systems
- Develop Helpdesk information tracking system to include New User information packet

Johnson County Electric Cooperative

Cleburne, Texas

Network Administrator

May 1998 – May 1999

- Designed Visual Basic Intranet Mapping interface to assist in staking and planning
- Automated processes for HP3000, NT, and billing process that were all manual
- Test and develop comprehensive report on Y2K issues for the Public Utility Commission

A-1Rental

Fort Worth, Texas

Application Programmer

June 1997 – May 1998

- Created conversion programs and modified existing code for "Year 2000" project, Scheduled for 5000 hours completed in 2500 hours
- Wrote Used Equipment Inquiry and Report program to replace manual system
- Design and implement training for "Year 2000" implementation

United States Army

Honorable Discharge

Sergeant First Class, E-7

Secret Clearance

Multiple Launch Rocket System Supervisor

June 1978-May 1994

- Supervised the operation and fielding of Army Training and Standards Computer System
- Developed Unit Evaluations and Tactical Operating Procedures
- Trained personnel for Nuclear Site security