



MUNICIPAL COURT SOFTWARE MAINTENANCE AGREEMENT RENEWAL

RS-23-056

March 21, 2023

Background

2

- ❑ The Court purchased specialized software from Tyler Technologies in 2014; which included a maintenance agreement
- ❑ This agreement renews automatically unless terminated by either party prior to the end of the current term
- ❑ The maintenance agreement includes such benefits as unlimited help desk assistance, system upgrades at no additional costs, automatic updates to address bugs/fixes, and system

Background continued

3

- The software support and maintenance agreement are only available from Tyler Technologies, Inc.; therefore, the purchase is exempt from the competitive bidding statutes in accordance with the Texas Local Government Code, Section 252.022(a) 7 as sole-source procurement. Contract term: April 1, 2023 - March 31, 2024
- Estimated expenses are not to exceed \$ 70,518.34

Alternatives

4

- ❑ Do not authorize the renewal of the software maintenance contract which will pose significant risks and exposes the City to irreparable consequences should the system fail
- ❑ Authorize the anticipated in the amount of \$70,518.34 of software renewal contract with Tyler Technology a sole source provider

Recommendation

5

- Staff recommends that the City Manager or his designee be authorized to execute the renewal of the software maintenance agreement with Tyler Technologies, Inc., in the amount of \$70,518.84