



SOLID WASTE ROUTEWARE ADDENDUM #3

RS-24-217

December 3, 2024

Background

- Routeware is a route optimization system that increases driver productivity, accountability, and safety, all while helping to reduce costs.
- In 2015, the City began using Routeware to optimize its solid waste pickup routes, which:
 - Allows solid waste trucks to track addresses on each route to be serviced.
 - Allows the driver to take pictures and records date & time for missed service or additional charges.
 - Provides office staff with access to the driver's routes with live updates to address customer concerns.

Background Cont.

- Routeware has a contract through the Houston-Galveston Area Council (HGAC) Contract #FL03-21 and is for a five-year service and support commitment.
- The annual service and support maintenance agreement costs are:
 - ▣ FY 25 - \$86,048
 - ▣ FY 26 - \$90,351
 - ▣ FY 27 - \$94,868
 - ▣ FY 28 - \$99,612
 - ▣ FY 29 - \$104,592

Alternatives

4

- Search for a different software/hardware provider.
- Choose not to execute the addendum; returning the division to paper-based routing methods.
- Authorize execution of Routeware, Inc. support addendum #3 for a period of five (5) years; January 1, 2025, to December 31, 2029.

Recommendation

- Authorize City Manager, or designee, to execute the Routeware, Inc., Support Addendum #3 for services and support from January 1, 2025, to December 31, 2029; and authorize the City Manager, or his designee, to execute any and all change orders within the amounts set by state and local law.