



CISCO SMARTNET SUPPORT AND MAINTENANCE

RS-24-040

February 20, 2024

Background

2

- SmartNet is a maintenance contract for Cisco network switches and routers
 - ▣ Hardware support and replacement
 - ▣ Software upgrades and upgrade tools
 - ▣ Security alerts, proactive diagnostics, real time alerts and patch management

Background

3

- ❑ Insight is a certified Cisco partner. Pricing through Texas Department of Information Resources contract DIR TSO-4167
- ❑ Cost of Cisco SmartNet Support and Maintenance is \$274,495.90 over a three-year period
 - ▣ FY23 \$91,498.64
 - ▣ FY24 \$91,498.63
 - ▣ FY25 \$91,498.63

Recommendation

4

- Staff recommends that the City Manager or his designee be authorized to execute the purchase of Cisco SmartNet from Insight Public Sector in an amount not to exceed \$274,495.90 over a three-year period using the Texas Department of Information Resources DIR-TSO-4167 contract