



**Serving Domestic Violence  
Survivors and the Homeless**

**Celebrating More Than 39 Years of Service in  
Bell, Coryell, and Hamilton Counties**



# **Families In Crisis- Who Are We?**

- **Formed in 1980**
- **Presently**
  - **Two domestic violence shelters**
  - **One homeless shelter - December 2015**
  - **Outreach services in three counties**
  - **A rape crisis center**
  - **Transitional housing in Killeen**
  - **Housing Assistance & Supportive  
Services for Veterans & Their Families**



# **Why Families In Crisis Was Asked to Establish a Homeless Shelter?**

- **No Homeless Shelter in Bell County**
- **Possesses the Capacity & Experience to Open & Operate a Homeless Shelter**
- **Emergency Shelter to Family Violence Survivors Since 1981 – Established Satellite Shelter in Temple in 2007**
- **Administered HOME Funds and Emergency Shelter Grant Programs Since 2002**



## **Families In Crisis – Expanded Its Mission**

- **Updated its mission statement to include serving the needs of the homeless**
- **New statement – Families In Crisis, Inc. houses, supports, and empowers people experiencing family violence, sexual violence, and homelessness.**



# **Mission: Houses:**

**People Experiencing Family Violence, Sexual Violence, and Homelessness**

## **Friends In Crisis Homeless Shelter**

- **A 16 Hour a Day Shelter**
  - **3:00 P.M. - 7:00 A.M. Each Day**
- **Case Managers Help Plan Day**
- **Evening Meal, Breakfast Bar/Fruit for Breakfast, Shower Facilities, Washing Machines, Safe Place, Services that are Needed**



# **Mission: Houses:**

**People Experiencing Family Violence,  
Sexual Violence, and Homelessness**

## **Friends In Crisis Homeless Shelter**

- **Number of Beds**
  - **78 (Men 54, Women, Families 24)**
- **Average Per Night in 2018 - 75.7**
- **Average Per Night 2019 - 75.0**
- **On Average, 15% are Veterans (10-12 Per Night)**



# **Mission: Houses:**

**People Experiencing Family Violence,  
Sexual Violence, and Homelessness**

- **Temporarily Closed May 18**
- **Grant Discontinued Creating a Shortfall**
- **Cost of Operations - \$30,000 Per Month (Basically \$1,000 Per Day)**
- **For 75 Per Night**
  - **Average Cost is \$13.33 Per Person**



# **Mission: Houses:**

**People Experiencing Family Violence,  
Sexual Violence, and Homelessness**

## **Operation of Homeless Shelter**

- **Staffing (Provide Safe Environment, Cooking Staff, Cleaning Staff, Case Managers, Shelter Manager)**
- **27,375 Meals Annually-75 Persons/Day**
- **Washing 75 Sets of Bedding, Towels Each Day**
- **Utilities (Electric, Gas, Water, Sewer, Trash) and Maintenance**



# **Mission: Supports:**

**People Experiencing Family Violence,  
Sexual Violence, and Homelessness**

## **Domestic Violence and Homeless Shelter Services**

### **24 Hour Hotline Calls**

**2018: 6905 (18.9 Per Day)**

**2017: 6,451 (17.7 Per Day)**

### **Sexual Assault Calls**

**2018: 275 (22.9 Per Month)**

**2017: 379 (31.6 Per Month)**



# **Mission: Supports:**

**People Experiencing Family Violence, Sexual Violence, and Homelessness**

## **Services of Shelters:**

- **Crisis Intervention Counseling**
- **Safety Planning**
- **Hospital Accompaniment**
- **Life Skills Classes**
- **Legal Advocacy**
- **Information and Referral**
- **Assistance in Securing Services and Benefits**

# **Mission: Empowers:**

**People Experiencing Family Violence,  
Sexual Violence, and Homelessness**



## **Empowers:**

### **Transition Housing Assistance for the Three Shelters**

- **2018: \$1,028,246.85**
  - **511 Individuals**
  - **Total Client Services: \$1.209,987.22**



# Houses, Supports, Empowers



- Immediate, Safe Respite from Living on the Streets
- Access to Services Necessary for Stabilization
- Access to Services Necessary for Reintegration Into Mainstream Society
- The Provision of Housing Assistance
- Assistance Accessing & Navigating the Veteran & Mainstream Benefits Systems
- Timely Referrals to Address Issues Such as Substance Abuse, Mental Illness, & Health Problems



## Location

- **412 East Sprott Street**
- **Easily accessible to bus line & human services offices**



## Some Services

- **Veterans Administration Support**
- **MHMR**
- **Greater Killeen Community Clinic**
- **Cenikor - Substance Abuse**
- **Other Services According to Need**





# Men's Dorm



Bedroom



Men's Bath



Men's Laundry



# Women's and Families' Dorm



Bedroom



Shower/Toilet



Laundry Room



# Dining and Kitchen



Kitchen



Dining Room



Kitchen



# **Request for Assistance**

## **Request of the City of Killeen**

- **\$10,000 Per Month for Operations - Serve as a Partner to Help These Vulnerable Citizens**
- **Waiver of City Charges for Water, Sewage, and Trash - in 2018, Total was \$12,673**
- **Leadership in Seeking Other Community Support - Not One Organization's Responsibility**



# Community Involvement

## Opportunities for All Individuals/Groups – Donation of Time, Talents, Treasure

- **Contribution of Supply Items - Hygiene Items**
- **Collaboration with Other Agencies**
- **Volunteer Services**
  - **Cook/Serve Meals**
  - **Wash Linens and Towels**
  - **Facility Maintenance & Upkeep**
  - **Financial Contributions**



**Thank you for your support: to contact us**

**Call 254-634-1184**

**Check us out at [www.familiesincrisis.net](http://www.familiesincrisis.net)**