



Proposal

Local Government Division

Presented to:

Luevada Posey

Clerk of the Court
City of Killeen
200 East Ave D

Killeen, TX 76540
254-501-7869
lposey@killeentexas.gov

Proposal date:

February 19, 2014

Submitted by:

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Tyler Technologies
Local Government Division
5519 53rd Street
Lubbock, Texas 79414

Investment Summary

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 City of Killeen
 February 19, 2014



Proposal Valid for 120 days

Investment Breakdown

Software	Investment	Annual Fees
License Fees	227,185	56,796
	227,185	56,796
Tyler On-Demand	Investment	Annual Fees
Hosted Applications	800	1,200
<i>Incode Notification-Based on usage</i>		15,000
Tyler Online Training Center- 6 month free trial		6 months free
	800	16,200
Hardware & Third Party Software	Investment	Annual Fees
Cash Collection Hardware	13,920	2,010
	13,920	2,010
Professional Services	Investment	
Implementation Services	30,000	
Professional Services	18,533	
Data & Conversion Assistance Fees	43,000	
Cash Collection Hardware	625	
	92,158	
Project Total	334,063	75,006

Estimated Travel Expenses 13,456

Note: Travel Expenses are billed as incurred based on Federal IRS per diem standards.

Software Licenses

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Application Software	Estimated Services	License Fee	Estimated Services	Annual Fee	
Incode Court Case Management Suite		193,600	22,000	48,400	
Criminal Court Case Management	125,000	20,000			
Centralized Cash Collections	9,900	2,000			
Incode Scheduling <i>(Warrant Scheduling, Macro Scheduling, Citation Import Scheduling)</i>	10,500	Included			
Officer Email Notification	5,500	Included			
Court Incode Web Services/API (Selectron)	4,400	Included			
Citation Issuing Device Interface-APS	4,000	Included			
General Ledger (non-Incode) Interface H.T.E.	5,500	Included			
Refund Process Interface to H.T.E.	5,500	Included			
GIS/Street Index Import	5,500	Included			
Jury Data Import	8,800	Included			
Collection Agency Export Interface	5,500	Included			
Caseless Warrant Program	3,500	Included			
Incode Content/Document Management Suite		27,050	8,000	6,763	
Incode Printing and Reporting Solutions					
Secure Signatures <i>(includes 3 signatures)</i>	1,100	Included			
Output Director					
Output Director <i>(Base Engine, Print Output Channel, Tyler Content Management Output Channel, Email Output Channel)</i>	4,950	1,000			
Content Management					
Tyler Content Manager Standard Edition (TCM SE) <i>(Unlimited Full & Retrieval Licenses, Multiple Scan Stations, Advanced OCR, Content Manager for Incode Applications)</i>	21,000	7,000			
System Software & Network Services		6,535		1,634	
System Software					
System Software	6,535	Included			
Professional Services			0	18,533	
Incode Migration Services					
Professional Services					
Final Implementation		5,000			
Project Management		13,533	13,533		
Incode Application Subtotal	220,650	30,000	220,650	30,000	55,163
System Software Subtotal	6,535	0	6,535	0	1,634
Professional Services			0	18,533	0
Application and System Software Total	227,185	30,000	227,185	48,533	56,796

Professional Services

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Conversion Services	QTY			Conversion Fee
Court Applications				43,000
Court Case Management Court	15,000	24	3,000	
- Basic Case Data				
Warrants & Judgements	5,500	8	1,000	
Fee Instance , Payment Plans, Restitution	7,000	16	2,000	
Distributin Records	7,500	16	2,000	
Conversion Services Total				43,000

Cash Collection Hardware

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Misc. Hardware and Network Equipment	QTY	Price	Maintenance	Maintenance Source
Cash Collection				
<i>All TM-H6000IV printers include PS-180 power supply, ribbon, USB Cable and 50 roll case of paper</i>				
Epson TM-H6000IV Thermal Receipt Printer - Black, USB NEW	6	6,300	1,218	INCODE - 12 mos warranty
Media Plus Automated Cash Drawer -Black NEW (INCODE)	6	1,200	240	INCODE - 12 mos warranty
Mag Stripe Reader - V8,V9,PS,V.X	6	510		
Topaz Signature Pad T-L462 - USB w/ Serial Emulation TLBK462-BSB	6	2,760	552	INCODE - 12 mos warranty
Xerox Documate 2115	6	2,760		
Eyeball Camera	6	390		
Hardware & System Software Subtotal		13,920	2,010	
Installation & Configuration of System		625		
Hardware and System Software Total		14,545	2,010	

Hosted Applications

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Service	QTY	Charges	Initial Year	Annual Fee
Citizen Portal				
One Time Setup Fee	1	800	800	
- Hardware Configuration				
- DNS registration				
INCODE Court Online Component				
Monthly support/maintenance fee		100 /month	1,200	1,200
- Display of citation/citations for payment				
- Display of Payment Plans				
- Payment Options				
- Drivers Safety Course				
- Deferred Disposition				
- Make Payment				
- Collects plea from defendant				
- Security -- SSL (Secure Socket Layer)				
- Payment Processing - Credit Card				
• Payment packet is created to be imported to Court System				
<i>NOTE: Defendant pays \$2.50 - \$3.50 fee per transaction for payment on-line.</i>				
Hosted Applications Total			2,000	1,200

INCODE Notification

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Service	Annual Cases	Charges	Annual Fee
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INCODE Notification for Courts

INCODE Notification for Courts (\$1 per violation)	<u>15,000</u>	\$	1.00 /violation
<ul style="list-style-type: none">- Defendant Notification by Phone- Call can be made for:<ul style="list-style-type: none">• Citation Issued• Court Date Missed, Notify of Next Step• Warrant Issued• Payment Plan due date reminder• Etc.- Case updated after call<ul style="list-style-type: none">• Call taken live• Left message• No answer- Court creates unique message for each call type- Call message can be English or Spanish- Call Attorney, rather than Defendant			

Note: The Court will be billed for the cases in which calls are made. The \$1.00 charge per violation includes up to 4 calls per violation, as shown above. The Court will be billed by Tyler Technologies monthly for the calls conducted.

The Court will be allowed 2 call campaigns in the first 30 days at no charge. Incode will assist with creating the campaigns.

- Trial offer is free for 30 days.
- Campaign is limited to a one year time frame. Example; All warrants in 2012.
- Both campaigns must be used within the 30 day time frame.
- If more than 2 campaigns are used, then customer will be billed for the additional campaigns.

INCODE Notification For Court Total

0

Tyler OnDemand - Tyler Online Training Center

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Service

Annual Fee

Tyler OnDemand - Tyler Online Training Center

Tyler Online Training Center

- Available for ALL Employees during subscription period
- Unlimited access to hundreds of e-learning courses spanning the entire suite of Tyler applications
- Unlimited access to on-demand Continuing Professional Education credit courses certified by NASBA standards
- Unlimited access to Government compliance courses such as HIPAA Compliance, Red Flag Rules, and Workplace Harrassment Prevention
- New courses created continually

Tyler Technologies, Inc. is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be addressed to the National Registry of CPE Sponsors through its website: www.learningmarket.org

Tyler Online Training Center Total (6 months free trail)

6 months free
