



# CISCO SMART NET

RS-18-058

July 17, 2018

# Background

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- Smart Net provides post warranty support
- Hardware support and replacement
- Tiered support from Cisco engineers
- Software upgrades and tools
- Security alerts and patch management

# Alternatives

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- Allow Smart Net initial warranty to lapse
  - ▣ Replace individually as equipment fails
  - ▣ No security updates or software tools
- Contract with Presidio Networked Solutions Group, LLC. Annual cost (included in FY18 budget)
  - ▣ Extends lifecycle
  - ▣ Up-to-date security

# Recommendation

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- Staff recommends authorizing the City Manager to execute the Smart Net contract with Presidio Networked Solutions Group, LLC for \$75,000.98.