



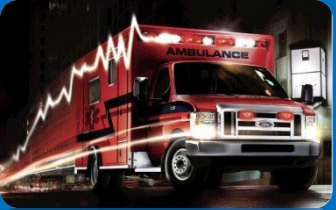
Communications Center



Your partner in Public Safety.

Our Mission: To provide integrated and enhanced emergency coordination and communication to assist in the protection of the public and ensure the safety of all first responders.





System Agreement Highlights

Formed in 1999 as the consolidated countywide 911 and Public Safety Dispatch Center.

Partners to the Agreement:

- Bell County
- City of Killeen
- City of Temple
- City of Harker Heights
- City of Belton

Cost Share Formula:

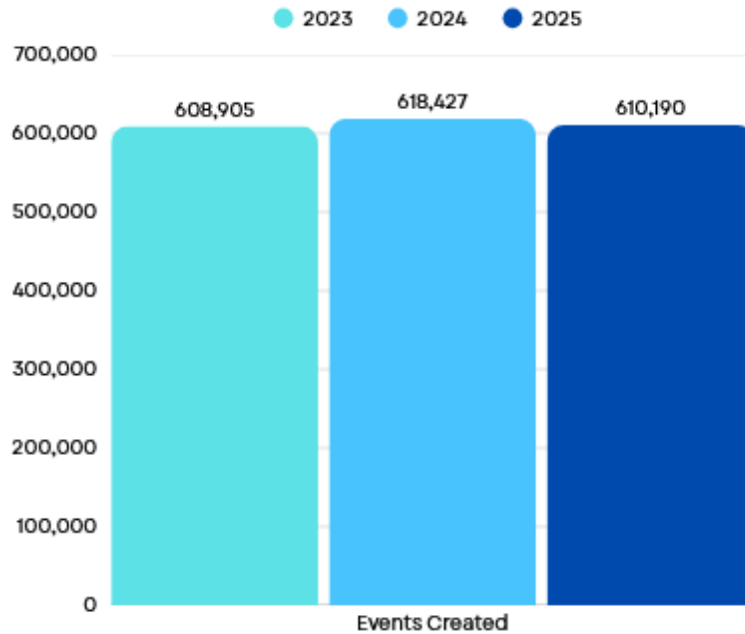
Bell County :

- 50% of the Annual Budget & all Capital Equipment costs, and
- % of the Annual Budget based on usage of the system determined by Law Enforcement event counts of Rural, County, State agencies.
- **For FY2027, Bell County covers approx. 2/3rds of the Comm Center budget plus capital equipment costs.**

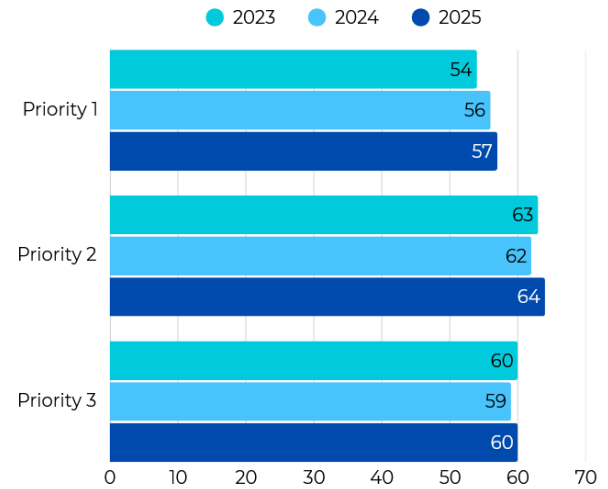
Partner Cities:

- Balance of the Annual Budget is based on usage of the system, determined by Law Enforcement agency event counts.

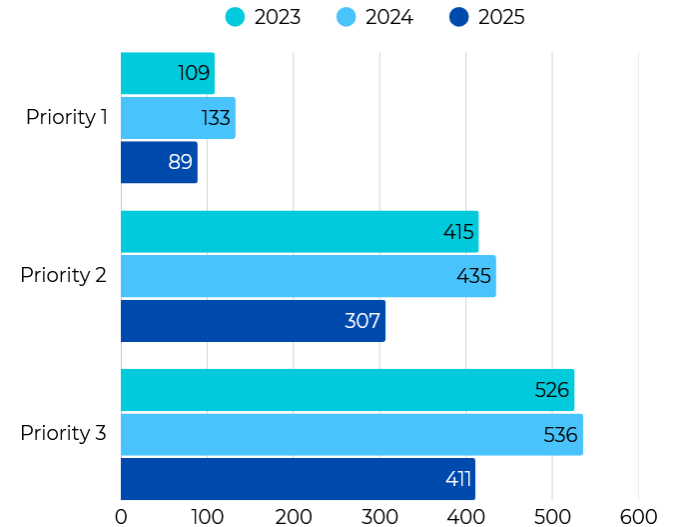
213,492 calls made to 911 in 2025



Call Processing - all events in seconds



Dispatch Processing - all events in seconds



New Resource

Non-emergency medical calls may qualify to speak directly with an ER Doctor by phone or video.

- OTC delivered to the patient
- Alternate transportation provided
- Assist setting up appointments



Telehealth Activations



FY27
Proposed
Budget

	FY2026	FY2027	Δ
Personnel	\$9,542,134	\$9,990,147	\$448,013
Operating	\$2,870,425	\$2,924,365	\$53,940
Total	\$12,412,559	\$12,914,512	\$501,953
Applied to Budget for Shared Assessment			
	FY2026	FY2027	
Vacancy Rate Adj	(\$1,500,000)	(\$750,000)	\$750,000
Projected Revenue	(\$519,700)	(\$344,850)	\$174,850

Total FY27 Shared Budget

\$11,819,662

	FY2026	Percentage	FY2027	Δ
LE Events Only	2025 Usage %			
Killeen	\$2,005,292	18.80	\$2,222,096	\$216,804
Temple	\$1,088,647	10.48	\$1,239,292	\$150,645
Harker Heights	\$341,923	3.35	\$395,959	\$54,036
Belton	\$359,591	3.83	\$452,102	\$92,511
County	\$1,400,951	13.54	\$1,600,382	\$199,431
County 50%	\$5,196,405	50.000	\$5,909,831	\$713,426
Total County	\$10,392,809	100	\$11,819,662	\$1,426,853

We are *YOUR* 9-1-1 Emergency Communications Center

2025

Texas APCO Telecommunicator of the Year
Texas NENA Telecommunicator of the Year

